

Ask a question in plain English, get the number and the claims behind it

Type a question about your claims and payments. Owedex works out the answer from your own files and shows how it got there and which claims are behind the number.

Plain questions

“Who owes us the most?”,
“Which claims expire this
week?”

Checked numbers

Every number is worked out by
Owedex from your files, never
guessed.

The claims behind it

Click through to the exact
claims.

Before you start: create your free account at app.owedex.com (Guide 0, about 2 minutes). You land in Owedex's demo office, **Bluebonnet Family Dental (made up)**. Every patient, claim and dollar in it is made up, so you can try everything without your own data.

The pictures were taken on Wednesday, October 7, 2026. The demo's dates move with today's date, so your dollar amounts and dates will be different. The steps and screens are the same.

In this guide

- 1 . Find Ask Owedex
- 2 . Ask

Step by step

1

Find Ask Owedex

Ask Owedex is on **Today** , below the money summary. Press **Ctrl K** (or **⌘ K** on a Mac) anywhere to open it. Click a suggested question, or type your own.

Ask Owedex

Press **Ctrl** **K** anywhere

Ask

Who owes us the most?

What's our denial rate this month?

Which claims expire this week?

How much did we recover last month?

Who pays slowest?

What are our top denial reasons?

Numbers come from your claims, payment files and bank statements, worked out by Owedex. Demo: answered in your browser from made-up data.

2

Ask

Type **How much does Delta Dental of Texas owe us over 90 days?** and click **Ask** .

Ask Owedex

Press **Ctrl** **K** anywhere

Ask

Delta Dental of Texas owes you \$27,331.59 on 102 open claims more than 90 days old (counted from the date of service).

Owedex's standard answer

Insurer	Owed	Claims
Delta Dental of Texas	\$27,331.59	102
Age (days)	Owed	Claims
91-120	\$2,293.83	8
120+	\$25,037.76	94

► How we got this

Claim 1862/5406 · E.C. · D2950, D2740 · Delta Dental of Texas	\$552.75
Claim 1939/5776 · L.P. · D2950, D2740 · Delta Dental of Texas	\$552.75
Claim 1365/5820 · M.J. · D2950, D2740 · Delta Dental of Texas	\$552.75
Claim 1596/6707 · E.O. · D2950, D2740 · Delta Dental of Texas	\$552.75
Claim 1148/7193 · E.P. · D2950, D2740 · Delta Dental of Texas	\$552.75
Claim 1877/7528 · L.O. · D2950, D2740 · Delta Dental of Texas	\$552.75
Claim 1154/7898 · O.B. · D2950, D2750 · Delta Dental of Texas	\$519.75
Claim 2042/7176 · C.R. · D2950, D2750 · Delta Dental of Texas	\$519.75

In the picture: “Delta Dental of Texas owes you \$27,331.59 on 102 open claims more than 90 days old (counted from the date of service).” Open **How we got this** for the method; click a claim to open it in the Work queue.

How Owedex works this out

- Owedex picks the right calculation for the question and runs it on your data. With AI turned on for your office, the AI words the answer, and Owedex checks every number, date and insurer in it before you see it. If a check fails, you get Owedex's standard answer instead.
- In the demo, answers are worked out in your browser from the made-up data.